

**Prevention and Early Intervention Programming
COVID-19 Response for Central Region**
March 30, 2020

FAMILY RESOURCE CENTRES

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
East Preston FRC 1900 Highway 7 East Preston 902-462-7266	Basic Needs: Door drop off of essential items to families upon request (food, diapers, formula, etc).	
	Parenting Info and Support: Providing support to families via telephone and video calls. Providing contact info to other supports as requested.	
	Crisis Management: Offering video, email and telephone support, centre is closed to community at this time.	
	Other: Has offered to assist in transportation / transportation of supplies. Contact for additional information.	
Bayers/Westwood Family Support Services Association 3499 McAlpine Ave Halifax 902-454-9444	Basic Needs: Care packages, diapers, diaper cream, personal hygiene items, non-perishable food items.	
	Parenting Info and Support: Website and facebook page updated for resources and activities parents can do at home with children. Providing activity books and crayons for families.	
	Crisis Management: Centre is closed to community at this time.	
	Other: Staff available by phone to meet needs.	
Eastern Shore Family Resource Association 5228 Highway 7, Porters Lake 902-827-1461	Basic Needs: Door drop off of essential items to families upon request (food, diapers, formula, etc).	
	Parenting Info and Support:	
	Crisis Management: Centre is closed to community at this time.	
	Other:	
Mi'kmaq Child Development Family Resource Centre 2158 Gottingen Street Halifax 902-422-7850	Basic Needs:	
	Parenting Info and Support: Sharing resources and at-home activities via facebook. Providing online parenting group.	
	Crisis Management: Communicating with parents via social media and phone. Centre is closed to community at this time.	
	Other:	
Mulgrave Park Caring and Learning Centre 57 Jarvis Lane Halifax 902-453-5089	Basic Needs: Door drop off of essential items to families upon request (food, diapers, formula, etc).	
	Parenting Info and Support: Offering phone-based support.	
	Crisis Management: Offering phone-based support, centre is closed to community at this time.	
	Other:	
Musquodoboit Valley Family Resource Centre 12280 Hwy 224, Middle Musquodoboit 902-384-2794	Basic Needs: Will provide emergency supports to families upon request.	
	Parenting Info and Support: Providing at-home activities via facebook.	
	Crisis Management: Centre is closed to community at this time.	
	Other:	
	Basic Needs:	

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PACT 1114 Cole Harbour Rd, Dartmouth 902-434-8952	Parenting Info and Support: Connecting with families via facebook and offering suggestions for activities for children, info for self care, sharing free resources and online programs. Conducting regular check ins with families via email, texts or phone.	
	Crisis Management: Centre is closed to community at this time.	
	Other:	
Chebucto Family Centre 3 Sylvia Ave, Halifax 902-479-3031	Basic Needs: Door drop off of essential items to families upon request (food, diapers, formula, etc).	
	Parenting Info and Support: Providing parents with activities and lessons electronically. Providing resources to families via social media.	
	Crisis Management: Centre is closed to community at this time.	
	Other:	
Fairview United Family Resource Centre 6 Titus St, Halifax 902-443-9569	Basic Needs:	
	Parenting Info and Support: and providing crisis support via email, video chat and phone calls.	
	Crisis Management: Our centre is open (staff rotating shifts on site) no access for the public. People calling in and providing crisis support via email, video chat and phone calls.	
	Other:	
Memory Lane Family Place 22 Memory Lane, Lower Sackville 902-864-6363	Basic Needs:	
	Parenting Info and Support: Family Resource Programming available via phone and email.	
	Crisis Management: Centre is closed to community at this time.	
	Other:	
Dartmouth Family Centre 107 Albrow Lake Rd, Dartmouth 902-483-7376	Basic Needs: Provision of essential items (food, diapers, etc.), providing take out meals to community members.	
	Parenting Info and Support: Phone check-ins with community members and volunteers, providing online prenatal support and group meetings.	
	Crisis Management: Centre is closed to community at this time.	
	Other:	

PARENTING JOURNEY PROGRAMS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
East Preston FRC 1900 Highway 7 East Preston 902-462-7266	Basic Needs: Door drop off of essential items to families upon request (food, diapers, formula, etc).	
	Parenting Info and Support: Providing Parenting Journey support to families via telephone and video calls. Providing contact info to other supports as requested.	

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	Crisis Management: Centre is closed to community at this time. Other: Has offered to assist in transportation / transportation of supplies. Contact for additional information.	
Bayers/Westwood Family Support Services Association 3499 McAlpine Ave Halifax 902-454-9444	Basic Needs: Care packages, diapers available. Web site updated with resources for parents and activities. Activity packages being dropped off to PJ Homes. Parenting Info and Support: Providing phone-based Parenting Journey, updating Facebook page information and resources and providing activity books and crayons for families. Crisis Management: Centre is closed to community at this time. Other:	
Eastern Shore Family Resource Association 5228 Highway 7, Porters Lake 902-827-1461	Basic Needs: Door drop off of essential items to families upon request (food, diapers, formula, etc). Parenting Info and Support: Providing phone and video-based Parenting Journey Crisis Management: Centre is closed to community at this time. Other:	
Mi'kmaq Child Development Family Resource Centre 2158 Gottingen Street Halifax 902-422-7850	Basic Needs: Parenting Info and Support: Communicating with parents via social media and phone, providing online parenting group. Crisis Management: Centre is closed to community at this time. Other:	
Mulgrave Park Caring and Learning Centre 57 Jarvis Lane Halifax 902-453-5089	Basic Needs: Door drop off of essential items to families upon request (food, diapers, formula, etc). Parenting Info and Support: Offering phone-based Parenting Journey support Crisis Management: Offering phone-based support, centre is closed to community at this time. Other:	
Musquodoboit Valley Family Resource Centre 12280 Hwy 224 Middle Musquodoboit 902-384-2794	Basic Needs: Will provide emergency supports to families upon request. Parenting Info and Support: Providing phone-based Parenting Journey. Providing at-home activities via facebook. Crisis Management: Centre is closed to community at this time. Other:	
YWCA Halifax - SHYM	Basic Needs: Providing groceries and essential supplies to live-in.	

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	Parenting Info and Support: Daily phone check ins and support as necessary, including live-in support. Crisis Management: <i>This is not publicly accessible</i> Other:	
YWCA Halifax – NSTAY 782-414-7657 <i>Services for youth and families of youth who've experienced sexual exploitation</i>	Basic Needs: Providing food and gift cards. Parenting Info and Support: Phone-based support and check-ins. Group meetings facilitated via zoom. Crisis Management: In-person meetings are unavailable at this time. Other:	
PACT 1114 Cole Harbour Rd, Dartmouth 902-434-8952	Basic Needs: Parenting Info and Support: Providing Parenting Journey support via emails, phone and text. Connecting with families via facebook and offering suggestions for activities for children, info for self care, sharing free resources and online programs. Preparing and delivering Care Packages which included homemade goods to the front door of PJ families. Conducting, regular check ins with families via email, texts or phone. Crisis Management: Centre is closed to community at this time. Other:	
Chebucto Family Centre 3 Sylvia Ave, Halifax 902-479-3031	Basic Needs: Door drop off of essential items to families upon request (food, diapers, formula, etc). Parenting Info and Support: Providing Parenting Journey support via phone, email and text. Providing parents with activities and lessons electronically. Providing resources to families via social media. Crisis Management: Centre is closed to community at this time. Other:	
Fairview United Family Resource Centre 6 Titus St, Halifax 902-443-9569	Basic Needs: Parenting Info and Support: Parenting Journey provided via phone, email, texts and video chat. Crisis Management: Our centre is open (staff working shifts on site) no access for the public. People calling in and providing crisis support via email, video chat and phone calls. Other:	
Memory Lane Family Place 22 Memory Lane, Lower Sackville 902-864-6363	Basic Needs: Parenting Info and Support: Parenting Journey provided via phone, email and video chat. Crisis Management: Centre is closed to community at this time. Other:	

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Dartmouth Family Centre 107 Albro Lake Rd, Dartmouth 902-464-8234	Basic Needs: Provision of essential items (food, diapers, etc.), providing take out meals to community members.	
	Parenting Info and Support: Parenting Journey provided via phone and video chat, as requested.	
	Crisis Management: Centre is closed to community at this time.	
	Other:	

MEN'S INTERVENTION PROGRAM

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
New Start	Basic Needs:	
	Parenting Info and Support:	
	Crisis Management: Offering vide counselling on line through Doxy.Me, No app/software installation needed. Office closed until April 6 th .	
	Other: Intake by calling main telephone line and leaving a message (902-423-4675). Intake will follow-up by phone.	

YOUTH OUTREACH PROGRAMS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
East Preston FRC 1900 Highway 7 East Preston 902-462-7266	Basic Needs: Door drop-off of essential items upon request (incl. food).	
	Crisis Management: Offering video, email and telephone support, centre is closed to community at this time.	
Boys and Girls Club of Greater Halifax 60 Farrell St, Dartmouth 902-463-1210	Basic Needs: Providing essential items or grocery store gift cards to youth and their families, as needed.	
	Crisis Management: services to youth are being provided remotely and via email or phone. Centre is closed to community at this time.	
	Other:	
Phoenix Youth Program 122-123 Jarvis Lane,	Basic Needs: Providing essential items or grocery store gift cards to youth as needed.	
	Crisis Management: providing support virtually (phone/email/limited social media), assessing individual need	

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Halifax 902-818-5737 / 1-877-332-3331	and offering outreach (non-contact) only when absolutely necessary.	
	Other: YOP intake phone is being monitored, questions answered and youth are re-directed to services as required. YOP is not accepting any new referrals at this time but is completing youth intakes that were already underway prior to March 16th.	
Native Council of Nova Scotia 129 Truro Heights Road, Truro & 140 Thorne Ave, Dartmouth 1-800-565-4372	Basic Needs:	
	Crisis Management: Providing support via phone and video. In-person outreach is unavailable at this time.	
	Other:	
Leave Out Violence (LOVE) 2171 Gottingen St, Halifax 902-429-6616	Basic Needs: Providing grocery gift cards to youth and families in need.	
	Crisis Management: Providing one on one mental health support via phone and online, and running check-ins via program-based facebook groups. In-person outreach and programming is unavailable at this time.	
	Other:	
YWCA Halifax – NSTAY <i>Services for youth and families of youth who've experienced sexual exploitation</i>	Basic Needs: Providing food and gift cards	
	Peer Support: Phone-based support and check-ins.	
	Crisis Management: In-person meetings are unavailable at this time	
	Other: To contact the program manager, call 782-414-7657. This is her cell number so please do not publicize widely.	

BIG BROTHERS BIG SISTERS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Big Brothers Big Sisters 86 Ochterloney St, Dartmouth 902-466-5437	Basic Needs:	
	Crisis Management: Providing support and check-ins via phone.	
	Other: Providing relevant information, resources and ideas for at-home activities. Facilitating online activities between mentors and mentees. Mentorship applications are still being processed, via phone and online only.	

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BOYS AND GIRLS CLUBS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Boys and Girls Club of Preston 180 Lower Partridge River Road, East Preston	Basic Needs: Working with families to provide them with essentials and resources at this time, including activities for children.	
	Crisis Management:	
	Other:	
Boys and Girls Club of Greater Halifax 60 Farrell St, Dartmouth 902-463-1210	Basic Needs: Providing essential items or grocery store gift cards to youth and their families, as needed. The Project Backpack (food security program) program at their Dartmouth North and Spryfield locations will send families Superstore gift cards via email.	
	Crisis Management: services to youth are being provided remotely and via email or phone. Centre is closed to community at this time.	
	Other: Providing families with access to Squiggle Park (academic resource). Offering facebook Live videos in which the Club Managers show crafting activities or science experiments, and distributing online resources on family/kid activities.	

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FAMILY RESOURCE CENTRES

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Cape Breton's Family Place Resource Centre 714 Alexandra St, Sydney, NS 902-562-5616 Inverness 902-258-3002 Baddeck 902-295-2956 Richmond Co/Port Hawkesbury 902-625-1496	Basic Needs: Providing food, clothing, formula, diapers, vouchers, etc. needed; items delivered if required Parenting Info and Support: Calls, emails and text support provided for families; developing and delivering activity and information packages for parents and children Crisis Management: Sydney staff responding to inquiries and directing staff Island-wide, as needed; staff monitoring calls in Outreach offices Other: Sydney staff in office Monday – Friday 9-5 but not open to the public	If someone actually needs to talk to someone right away, it is best they call into the Sydney office.
Kids First 110 Provost Street New Glasgow, NS 902-755-5437 Antigonish 902-863-3848 Guysborough 902-533-3881	Basic Needs: Providing food, clothing, formula, diapers, vouchers, etc. as needed; items delivered if required Parenting Info and Support: Calls, e-mails, Facebook and text support provided for families; developing and delivering activity and information packages for parents and children Crisis Management: One staff on-location in each office, New Glasgow, Antigonish and Guysborough) responding to inquiries; directing services as required Other: Offices staffed but not open; sign on door to identify how to connect with staff	Packages delivered to families which include formula, diapers, food, hand sanitizer, cleaning supplies and activities for children.
Maggie's Place (Truro) 1027 Prince St Truro, NS 902-895-0200	Basic Needs: Providing food, diapers, formula and children's activity kits; items delivered, and Porch-Pick up is available Parenting Info and Support: Support for families provided via telephone, Instagram, Facebook, text, messenger and emails Crisis Management: Staff working from home or the FRC; staff providing on-site telephone support each day Other: Staff in centre but FRC's not open to public	Exploring how to offer support via social media; playgroup videos; Story Corner; Basic Shelf; Art/Activity Tutorials; CoffeeTime Live Chats and Facebook live

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Maggie's Place (Amherst) 11 Elmwood Drive Amherst, NS 902-667-7250	Basic Needs: Providing food, diapers, formula and children's activity kits; items delivered and Porch-Pick up is available	Exploring how to offer support via social media; playgroup videos; Story Corner; Basic Shelf; Art/Activity Tutorials; CoffeeTime Live Chats and Facebook live
	Parenting Info and Support: Support for families provided via telephone, Instagram, facebook, text, messenger and emails	
	Crisis Management: Staff working from home or the FRC; staff providing on-site telephone support each day	
	Other: Staff in centre but FRC's not open to public	
East Hants Family Resource Centre 224 NS-214, Elmsdale, NS 902-883-4349	Basic Needs: Items such as diapers, formula, clothing, etc. delivered when participants contact the Centre	
	Parenting Info and Support: Staff checking calls, emails, Facebook messages and text messages from home;	
	Crisis Management: No staff on site; staff checking messages from home	
	Other: Will check-in on clients in up-coming weeks to check-in and assess their needs	

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PARENTING JOURNEY PROGRAMS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Cape Breton's Family Place Resource Centre 714 Alexandra St, Sydney, NS 902-562-5616	Basic Needs: Providing food, clothing, formula, diapers, vouchers, etc. needed; items delivered if required Parenting Info and Support: Calls, emails and text support provided for families; developing and delivering activity and information packages for parents and children Crisis Management: Sydney staff responding to inquiries and directing staff Island-wide, as needed; staff monitoring calls in Outreach offices Other: Sydney staff in office Mon – Friday 9-5 but not open to the public	If someone actually needs to talk to someone right away, it is best they call into the Sydney office.
Kids First 110 Provost Street New Glasgow, NS 902-755-5437	Basic Needs: Providing food, clothing, formula, diapers, vouchers, etc. as needed; items delivered if required Parenting Info and Support: Calls, e-mails, Facebook and text support provided for families; developing and delivering activity and information packages for parents and children Crisis Management: One staff on-location in each office, New Glasgow, Antigonish and Guysborough) responding to inquiries; directing services as required Other: Home visiting staff are working from home and maintaining the same visiting schedule through phone calls and texts	Packages delivered to families which include formula, diapers, food, hand sanitizer, cleaning supplies and activities for children
Maggie's Place (Truro) 1027 Prince St Truro, NS 902-895-0200	Basic Needs: Providing food, diapers, formula and children's activity kits; items delivered and Porch-Pick up is available Parenting Info and Support: Support for families provided via telephone, Instagram, Facebook, text, messenger and emails Crisis Management: Staff working from home or the FRC; staff providing on-site telephone support each day Other: Home Visitors are working from home and providing support through telephone, text and Zoom.	Exploring how to offer support via social media; playgroup videos; Story Corner; Basic Shelf; Art/Activity Tutorials; CoffeeTime Live Chats and Facebook live
Maggie's Place (Amherst) 11 Elmwood Drive Amherst, NS 902-667-7250	Basic Needs: Providing food, diapers, formula and children's activity kits; items delivered and Porch-Pick up is available Parenting Info and Support: Support for families provided via telephone, Instagram, Facebook, text, messenger and emails Crisis Management: Staff working from home or the FRC; staff providing on-site telephone support each day Other: Home Visitors are working from home and providing support through telephone, text and Zoom	Exploring how to offer support via social media; playgroup videos; Story Corner; Basic Shelf; Art/Activity Tutorials; CoffeeTime Live Chats and Facebook live

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Native Council of Nova Scotia (Truro) 129 Truro Heights Road, Truro 902-895-0024	Basic Needs: No basic needs identified as being met by Parenting Journey Program	
	Parenting Info and Support: Daily check-in's with family; support provide through telephone and texting	
	Crisis Management: Staff working from home; no home visits taking place	
	Other: Families encouraged to contact PJ Worker with issues or concerns	
Native Council of Nova Scotia (Sydney) 235 Charlotte Street Sydney 902-567-7729	Basic Needs: No basic needs identified as being met by Parenting Journey Program	
	Parenting Info and Support: Daily check-ins with family; support provide through telephone and texting	
	Crisis Management: Staff working from home; no home visits taking place	
	Other: Families encouraged to contact PJ Worker with issues or concerns	

MEN'S INTERVENTION PROGRAMS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Bridges MIP 2-670 Prince Street Truro, NS 902 -897-6665	Basic Needs:	Providing full service on-line
	Parenting Info and Support:	
	Crisis Management: Entire program has moved to secure on-line counselling	
	Other: Prior to the pandemic, providing some counselling online for those who couldn't attend sessions in person. Now providing this service for all clients	
New Direction 16 Church Street, Amherst 902-667-4500	Basic Needs: Expect to be advocating with landlords and assisting with applications for financial assistance to deal with housing/lack of employment issues	Only telephone appointments made; no face-to-face
	Parenting Info and Support:	
	Crisis Management: Office closed; staff working from home	
	Other: 24 hour crisis line available to the men	
New Leaf 1870-2 Main St, Westville, NS 902-396-2440	Basic Needs:	
	Parenting Info and Support:	
	Crisis Management: Staff are reaching out to men via telephone, Facebook, Messenger	
	Other:	

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YOUTH OUTREACH PROGRAMS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Family Services of Eastern Nova Scotia (CBRM) 295 George St, Suite 302 Sydney, NS 902-539-6868	Basic Needs: Supplying youth with necessary groceries, phone minutes, clothing, etc.;	Youth have been made aware that staff are accessible via phone and texting; minutes for telephone usage is purchased for youth, if needed
	Crisis Management: Staff working from home and connecting with youth via telephone, email, facetime and texting	
	Other: Needed items are delivered to the youth or food delivery is arranged; updating Youth Outreach Facebook pages with accurate Covid-19 information	
Family Services of Eastern Nova Scotia (Port Hawkesbury) 218 MacSween St Port Hawkesbury 902-625-0131	Basic Needs: Supplying youth with necessary groceries, phone minutes, clothing, etc.;	Youth have been made aware that staff are accessible via phone and texting; minutes for telephone usage is purchased for youth, if needed
	Crisis Management: Staff working from home and connecting with youth via telephone and texting	
	Other: Needed items are delivered to the youth or food delivery is arranged; updating Youth Outreach Facebook pages with accurate Covid-19 information	
Boys & Girls Club of Cape Breton – Whitney Pier Youth Club 111 West St Sydney, NS 902-567-0240	Basic Needs: No	Staff have been sent home but management is looking at the possibility of providing remote supports; at this time this is not in place
	Crisis Management: No	
	Other: WPYC is on full shut down; staff have been sent home	
Big Brothers Big Sisters of Pictou County 323 MacGregor St, New Glasgow 902-752-6260	Basic Needs: Supports provided for clothing, food, etc. as required	Staff are being innovative and creative to ensure youth are receiving supports and services
	Crisis Management: Staff working from home and providing supports via telephone and other technology	
	Other: Youth Outreach Supports and Services are being delivered – just not in person;	

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Pictou County Roots for Youth 603 E River Road, New Glasgow, NS 902-695-3241	Basic Needs: Supports for food, transportation vouchers, and other needs identified to staff; food provided to youth outside the Roots House on the step	No accompaniment to appointments; cab vouchers issued
	Crisis Management: Roots House closed to all youth except those living there; Public Health directives followed with respect to sanitizing, social distancing	
	Other: Staff reaching out to youth via telephone, text and Messenger; physical contact limited as much as possible	
Canadian Mental Health Association, Colchester East 859 Prince St Truro, NS 902-895-4211	Basic Needs: Food support (gift cards, prepared or Food Bank access), transportation vouchers, personal hygiene supplies, necessary medication access, other essential needs are available delivered if needed	
	Crisis Management: Site is closed to all but staff who continue to work regular hours. Social distancing and sanitization schedules have been initiated. Pandemic Protocol has been activated.	
	Other: Supports are offered virtually and via social media and phone. Virtual Support Meetings have begun twice a week, twice that day. Virtual events are planned.	
Native Council of Nova Scotia (Sydney) 235 Charlotte Street Sydney 902-567-7729	Basic Needs: Not identified	Staff is considering video chat drop-ins with youth in the future
	Crisis Management: Staff working from home and providing phone and text supports; no in-person contact	
	Other: Youth have been encouraged to call if there are any issues or concerns	

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BIG BROTHERS BIG SISTERS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Big Brothers Big Sisters Association of Colchester 309 NS – 311, North River 902-895-4562	Basic Needs:	Providing 1:1 mentoring service using telephone and technology
	Parenting Info and Support:	
	Crisis Management: Staff working from home; no group work	
	Other: Staff are connecting with their littles as best they can using various adaptations to the program i.e.; phones, technology	
Big Brothers Big Sisters of Cape Breton 710 Victoria Rd, Sydney 902-564-5437	Basic Needs:	
	Parenting Info and Support: Letters have been sent out to the mentees, parents and mentors explaining the No In-Person outings, a list of possible virtual and telephone ideas for weekly non outings have been suggested.	
	Crisis Management: Staff will connect with littles and volunteers by telephone only...no in person meetings	
	Other: Weekly outings suspended; Any new inquiries for mentors or mentees will be responded too by telephone.	
Big Brothers Big Sisters of Pictou County 323 MacGregor Street, New Glasgow 902-752-6260	Basic Needs:	We are offering suggestions and ways for matches to get together electronically. Also providing any BBBS support electronically.
	Parenting Info and Support:	
	Crisis Management: All In-Person contact has been cancelled	
	Other: National BBBS office is looking at the future and how BBBS organizations can serve the children and youth in any possible, innovative way.	

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BOYS AND GIRLS CLUBS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Boys & Girls Club of Truro & Colchester 40 Douglas St, Truro, NS 902-895-5008	Basic Needs:	Closed end of day on Monday, March 16th to participants; working closely with regional and national B&GC offices
	Parenting Info and Support:	
	Crisis Management: Programs have been cancelled	
	Other: Offering to share activity ideas with our families through social media during the closure	
Boys & Girls Club of Cape Breton - Whitney Pier Youth Club 111 West St Sydney, NS 902-567-0240	Basic Needs:	All programs and services have discontinued
	Parenting Info and Support:	
	Crisis Management: Full shut-down	
	Other:	

A Place to Belong

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Bay St. Lawrence Community Centre 3160 Bay St Lawrence Rd, Saint Margaret Village 902-982-2317	Parent Info & Support: Providing links on Facebook page with activities for families to stay engaged. Crisis Management: Responding to on-line requests to pick up items at Pharmacy for isolated families.	

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FAMILY RESOURCE CENTRES

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Family Resource Centre of West Hants 902-798-5961	Basic Needs: staff able to deliver or arrange safe pick up of food, diapers, necessities	~ serves West Hants county ~location closed but staff checking phone, email, social media
	Parenting Info and Support: available through phone, email for support, questions, referrals	
	Crisis Management: staff available by phone during regular office hours	
	Other:	
Family Matters 902-584-2210	Basic Needs: will provide delivery of diapers, food, formula, provisions	~ Serves Annapolis County ~Centre located in a school therefore closed but checking phone and email messages from home
	Parenting Info and Support: conversational support, updating info on fb page	
	Crisis Management: willing to provide services to support any families as requested	
	Other:	
Centre Provincial de Ressourcés Préscolaires 902-769-5854	Basic Needs: unable to access materials as they are in a school however may purchase items required for delivery	~Serves Claire area ~French services ~Centre closed for minimum three weeks (April 6 th) but workers available by phone, computer
	Parenting Info and Support: phone and email support	
	Crisis Management: phone and email support available as required	
	Other:	
Kids Action Program 902-680-6172	Basic Needs: working with Food Banks and willing to deliver food and supplies to families, working with another store to get essentials to families in need.	~ Serves Hants & Kings counties ~Workers available by phone 9-5
	Parenting Info and Support: putting suggestions on fb for activities to do with kids that are no cost, available by phone for support, ongoing updates on fb	
	Crisis Management: the most vulnerable families will be contacted regularly for check ins and support, can continue to access fb for info, calling 911 for emergencies	
	Other:	
Kings County Family Resource Centre 902-678-5760	Basic Needs: available to deliver food, diapers, formula, supplies	~serves Kings County ~ Centre closed but checking emails and phone messages daily
	Parenting Info and Support: available by phone to provide support and information	
	Crisis Management: available to provide support by phone and supplies as required	

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	Other:	
New Ross Family Resource Centre 902-689-2414	Basic Needs: available to deliver food, diapers and other supplies as needed. Looking at delivering food boxes to families.	~ Serves New Ross and surrounding communities ~ Centre is in a school however workers can access supplies and materials as needed
	Parenting Info and Support: updating social media, staff available by phone, and email	
	Crisis Management: keeping in touch with other community resources to coordinate responses, intentionally reaching out to vulnerable community members to offer support	
	Other: ongoing assessment of community needs in partnership with other organizations	
Parents Place 902-749-1718	Basic Needs: delivery or arranging pick up available for food, diapers, formula, and other supplies	~serves Yarmouth County ~ Centre closed until April 3 rd and assessed then. ~Staff continuing to work from home by phone, email
	Parenting Info and Support: ongoing fb posts, available through email and phone	
	Crisis Management: continued to be accessible by phone, social media, email	
	Other:	
South Shore FRC Association Lunenburg 902-543-3119 Queens 902-354-7176 Shelburne 902-875-3256 Digby 902-245-2300	Basic Needs: supporting families via phone, e-mail and/or text. The centre in Bridgewater has free bus tickets, and travel support for those who may need it. Distributing emergency support bags/boxes upon request, inclusive of food/diapers/formula, etc. Gift cards for essential items will also be issued upon request.	~serves Digby, Queens, Shelburne and Lunenburg counties ~All locations closed with staff rotating office coverage for pick ups, deliveries.
	Parenting Info and Support: updating and providing information via phone and social media. Have support bags to distribute with information and activities included for families	
	Crisis Management: We have updated our list of community resources that our families may need to access. handing out relevant and information as received from the government or NSHA, PHAC, WHO.	
	Other: Centre has a pandemic policy they have put into effect.	

PARENTING JOURNEY PROGRAMS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
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Family Matters 902-584-2210	Basic Needs: will provide delivery of diapers, food, formula, provisions	~ Serves Annapolis County ~Centre closed but checking phone messages from home
	Parenting Info and Support: conversational support, updating info on fb page	
	Crisis Management: willing to provide services to support any families as requested	
	Other:	
Centre Provincial de Ressourcés Préscolaires 902-769-5854	Basic Needs: unable to access materials as they are in a school however may purchase items required for delivery	~Serves Clare ~French services ~Centre closed for minimum three weeks (April 6 th) but workers available by phone, computer
	Parenting Info and Support: Reaching clients by phone and video conferencing, updating facebook page active with ideas for activities (inside and outdoors), relaxation strategies for anxiety, music, etc.	
	Crisis Management: Reaching clients by phone and videoconferencing	
	Other:	
Kings County Family Resource Centre 902-678-5760	Basic Needs: Worker contacting clients to determine needs and arrange delivery	~serves Kings County ~ Centre closed but checking emails and phone messages daily
	Parenting Info and Support: phone support ongoing	
	Crisis Management: worker available by phone for support and to deliver emergency supplies	
	Other:	
Parents Place 902-749-1718	Basic Needs: delivery or arranging pick up available for food, diapers, formula, and other supplies	~serves Yarmouth County ~ Centre closed until April 3 rd and assessed then. ~Staff continuing to work from home by phone, email
	Parenting Info and Support: regular visits have stopped but phone and email support are ongoing	
	Crisis Management: staff available remotely for support and response	
	Other:	
South Shore FRC Lunenburg 902-543-3119 Digby 902-245-2300	Basic Needs: supporting families via phone, e-mail and/or text. The centre in Bridgewater has access to food from Feed Nova Scotia, free bus tickets, and travel support for those who may need it. We have put in place a process for families to receive these items that is keeping in line with guidelines of preventing the Coronavirus. We will continue to receive the deliveries from Feed Nova Scotia and when there are excess items, distribute to our other counties (Queens, Shelburne & Digby) by giving the emergency support bags/boxes. To keep down the cost of mileage we will be meeting staff ½ way if/when we can provide support to those counties.	~serves Digby and Lunenburg counties ~Both locations closed with staff rotating office coverage for pick ups, deliveries.
	Parenting Info and Support: updating and providing information via social media. Have support bags to distribute with information and activities included for families	

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	Crisis Management: We have updated our list of community resources that our families may need to access. handing out relevant and information as received from the government or NSHA, PHAC, WHO.	
	Other: Centre has a pandemic policy they have put into effect	

MEN'S INTERVENTION PROGRAM

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Freeman House: Family Services of Western NS	Basic Needs: Taking new referrals and doing telephone intakes with any new folks. We are providing support to Hub by gathering Service Level ability in the community given the consistent changing resource landscape. Intakes are still happening as scheduled through phone intakes.	
	Crisis Management: We are currently providing individual intervention support through text, email and phone for both Men & families. We continue to engage in teleconferences with CPS, community partners and provide support to our community with system navigation	
	Other:	

YOUTH OUTREACH PROGRAMS

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SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
Freeman House 902-543-7444	Basic Needs: not providing drop-in but continue to work individually, in the community, and at a system level to respond to the youth in our community and their families! Online “hangouts” through “gaming conferences” for our youth with our staff who play online games (such as PS4 and Xbox)	~serves Lunenburg County
	Crisis Management: offering remote support though the phone, email and text! We are providing case conferences with their other supports and community partners. We are remotely supporting system navigation and emergency fund requests.	
	Other:	
Shelburne County Youth Health & Support: Our House 902-875-3337	Basic Needs: staff are still addressing the needs of our individual youth and continuing to support them from home. Each staff has a phone and laptop, they go into the centre by appointment only which is the general practice. Providing essential services of food, laundry, prescriptions, showers, hygiene products by appointment.	~ serves Shelburne County
	Crisis Management: Always at least one staff available by phone, text, for support, referral, information.	
	Other:	
Split Rock Learning Centre 902-742-5509	Basic Needs: Staff can be contacted to address basic needs by phone, text messaging.	~ serves Yarmouth, Digby, Shelburne counties
	Crisis Management: Staff available by phone or text for support, referrals or information	
	Other:	
Portal Youth Services 902-365-3773	Basic Needs: Delivering needed basics like food, toiletries, supplies. Social contact through distance phone, text, email supports and social media. Delivered journals and a board game to youth to help with isolation. Delivering food and books this week.	~ serves West Hants, Kings and Annapolis Counties
	Crisis Management: Regular check-ins with youth to provide emotional support, information and referrals. Emergency housing support continues. Using social media (Facebook and Instagram) to provide further encouragement and support. Connecting Youth with online mental health support through: Stronger Families Institute.	

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BIG BROTHERS BIG SISTERS

SITE LOCATION	SUPPORTS BEING OFFERED	ADDITIONAL INFO
BBBS South Shore	Basic Needs: Matched Bigs and Little still in contact and provided supports	~ serves the south shore of NS
	Crisis Management: Families involved with BBBS are being provided up to date information through email and social media.	
	Other:	
BBBS Annapolis	Basic Needs: All in person contact suspended however matches are in contact by phone, and social media. We are continuing to enroll, screen, and train Bigs, children and families using virtual tools such as MS Teams, Skype, Business Connect and any other platforms the families might have access to.	~serves Annapolis Valley area
	Crisis Management: Staff available by phone, email	
	Other:	

BOYS AND GIRLS CLUBS

NONE IN WESTERN